

Quick Stick



Take a snapshot of a service

Tool Guide:

The Quick Stick tool was designed to help service providers find out just how service users feel about the services they use. It is an interactive way to ask questions and captures someone's experience that is more than just a tick box but also doesn't involve lots of note taking.

The A4 tool has an editable question sheet and a separate editable sticker sheet that you can customise in PowerPoint. Once you have downloaded the tool you can either just print it out as it is using the set questions and set of sticker icons, or you can customise both sheets with your own questions and icons in PowerPoint.

As a service provider, once you have the printed sheets you write the person's name you are speaking to at the top. You can then ask each of your questions, asking the user to pick a sticker that best represents how they feel in response.

The idea is that you can archive the completed sheet and use it either as stand-alone evaluation or to go back to once you have completed more to look at how your service has developed over time.

Quick Stick is an interactive evaluation tool co-designed by the Glasgow School of Art and health care professionals who work with adults with learning difficulties across the Highlands of Scotland.

