Evaluation Dashboard

📷 Take a snapshot of a service

Tool Guide:

The Evaluation Dashboard tool was designed to be a quick and visual way to evaluate different aspects of a service. The tool allows service providers to co-define themes by which you will evaluate service with users themselves, and then asks the user to think about how they felt about each particular theme. The tool has four themes you can change to suit your evaluation.

The tool is an A4 editable file that can be edited in PowerPoint to suit any particular needs or context. Once downloaded you can open the tool in PowerPoint. If you know the themes you would like to use as evaluation criteria, you can edit the themes before printing out the tool. Or you can print the tool and leave the theme boxes blank for the user to fill in.

You can then use the tool with a service users to ask them to rate 'how they felt' about your service in terms of the four themes on the tool. We think the tool works great as a stand-alone evaluation of a service or they can used repeatedly with a service user to track their progress against what they think is important.

Evaluation Dashboard is an interactive evaluation tool co-designed by the Glasgow School of Art and health care professionals who work with adults with learning difficulties across the Highlands of Scotland.

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